

WORK ORDER: 2684 RETRIEVAL NEW

Asset No. <u>302480</u>		Select Code <u>NNJRL6</u>	
Q.C. by:	Pre-burn-in Q.C. Item	Q.C. by:	Pre-burn-in Q.C. Item
	Verify select code		Battery back-up holds
	Receives Data		Data cable secured
	Screws and general assembly		

RMA# 73451 PROBLEM _____

BURN IN DATE / / TECHNICIAN _____

RESOLUTION _____

After 24 hrs burn-in: check data errors and battery back-up	Checked by/date: _____
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FAILURE DATE _____ PROBLEM _____

RESOLUTION _____

FAILURE DATE _____ PROBLEM _____

RESOLUTION _____

FAILURE DATE _____ PROBLEM _____

RESOLUTION _____

MINIMUM QUALITY CONTROL STANDARDS FOR EPG JR UNITS

- Q.C.E. [] Control unit must burn in a minimum of seven days before being considered for shipment.
- Q.C.E. [] Verify select code.
- Q.C.E. [] Unit receives data.
- Q.C.E. [] Battery back-up holds.
- Q.C.E. [] Data cable is secured.
- Q.C.E. [] Overall assembly checked

FINAL Q.C. DATE / / Q. C. ENGINEER _____

Reference Parts List

PART ID	DESCRIPTION	QTY
100245	COMPUTER - ATARI	1
100205	DEMOD - EPG-JR	1
100263	CARD - ATARI POWER CONTROL	1
100030	BATTERY - 6 VOLTS	1
100143	POWER SUPPLY - CONDOR	1
100196	SWITCH - ON/OFF SPST	1
100197	FUSE HOLDER - CHASSIS MOUNT	1
100198	FUSE HOLDER - IN LINE	1
100186	CONNECTOR - CHASSIS MOUNT BNC JACK	1
100212	SCREW - 8X1/2 PAN PHILLIPS TAPPING	2
100203	CONNECTOR - SMALL CORD	1
100264	CARD - ATARI EPROM	1
100210	WASHER - 1/4 INCH NUT	2
100247	SCREW - 8-32 X 1 PN PHILLIPS	2
100233	LABEL - FRONT EPG-JR	1

Part Id: 100439
UNIT - EPG JR CONTROL

Work Order	Asset Id	Serial Id	Select Code
W02684	302480		NNJR6

MSO: BELLA VISTA HOUSING **Location:** 3443 EASTERN STREET BUILDING C
Service ID: 5693 NEW HAVEN
Ship Date: 1/25/2005 4:18:10 PM CT
Return Date: 06513

MSO: WORLD SAT NET - CREEKSIDE **Location:** 1055 ORTEGA WAY
MOBI PLACENTIA
Service ID: 5889 CA
Ship Date: 7/14/2004 3:39:00 PM
Return Date: 7/27/2004 8:11:29 AM

MSO: MEDIACOM **Location:** 16795 COUNTY ROAD 27
Service ID: 68938 FAIRHOPE
Ship Date: 10/1/2002 10:20:19 AM AL
Return Date: 4/28/2004 2:22:20 PM 36532

MSO: FRONTIER VISION PARTNERS **Location:** 336 BATH ROAD
L.P. BRUNSWICK
Service ID: 5329 ME
Ship Date: 10/5/1998 9:56:53 AM 04011
Return Date: 3/18/2002 1:51:24 PM

Trouble Ticket

1

RMA id: 664990 **Symptom:** No Data: Will Not Receive
Activity Num: 664990 **Resolution:** Hardware Replacement: CG
Tech Name: MCRANDALL **Diagnosis Correct:**
RMA Date: 7/14/2004 3:05:42 PM

Reason: Problem Description: 202 No Data: Will Not Receive Tech verified IRD is fine and cleaned
eprom card. Resolution Description: 240 Hardware Replacement: CG

Date: **Resolution:**

Components:

2

RMA id: 662095 **Symptom:** Unit Not Booted: Other
Activity Num: 662095 **Resolution:** Hardware Replacement: CG
Tech Name: MGREENE **Diagnosis Correct:**
RMA Date: 4/20/2004 5:06:18 PM

Reason: Problem Description: 225 Unit Not Booted: Other Resolution Description: 240 Hardware Replacement: CG

Date: **Resolution:**

Components:

Non RMAs

1

Date: 5/21/2004 8:12:32 AM **Tech:** Bob Holder

Problem/Resolution: BAD VIDEO CONNECTION. REPAIRED

Components: NONE;

Retrieval [] / New [] : _____

**Part Id: 100439
UNIT - EPG JR CONTROL**

Work Order	Asset Id	Serial Id	Select Code
	0		JRMV4

RMA # : _____ **Burn Date:** _____
Problem: _____

Resolution: _____

Failure Date: _____ **Burn Date:** _____
Problem: _____

Resolution: _____

Failure Date: _____ **Burn Date:** _____
Problem: _____

Resolution: _____

Battery Readings: W/load: _____ **W/O Load** _____
DIMMS Tested: Passed Y / N - Replaced Y / N

Built By: _____ **Date:** _____ **Loaded By:** _____ **Date:** _____

ORG. Pre QC: ___/___/___ **By:** _____ **2nd Pre QC:** ___/___/___ **By:** _____
3rd Pre QC: ___/___/___ **By:** _____ **4th Pre QC:** ___/___/___ **By:** _____

Final QC: _____ **Date:** _____ **Clone Version Installed:** _____